

CONDITIONS OF ENTRY

IMPORTANT EVENT INFORMATION

THIS IS A FULLY LICENSED EVENT - STRICTLY NO B.Y.O. ALCOHOL

COMPLIANCE & CONSENT:

- By entering the venue, you are agreeing to comply and cooperate with the Conditions of Entry.
- Patrons acknowledge and accept that these Conditions of Entry may be amended at any time and may vary between events. Please refer to our website for event specific entry conditions www.mellenevents.com
- You must follow all reasonable directions of the Promoter and Event Staff, including but not limited to security, bar and traffic management personnel and directions conveyed on signage at the event.
- This event will be run in accordance with applicable Government directions, orders, regulations, or guidance in place at the time of the event, which may be subject to change.
- It is a condition of entry to the event that a search of you and/or your possessions be conducted at the time of entry to the venue and at other times if requested by Event Staff. This may include, but is not limited to, bag checks and pat downs. If you do not consent to such searches, you may be declined entry to or evicted from the event.
- This event is strictly **NO PASSOUTS**, meaning no exit and re-entry.
- By entering the venue and using the medical facilities, you consent to having your medical information collected and accessed by the Promoter and relevant emergency and first aid personnel. Your information including records of any incidents and treatments will be handled confidentially and sensitively.
- Patrons consent to filming and sound recording as attendees of the event.

VALID PHOTO ID IS REQUIRED:

Passport with photograph; Australian Driver's Licence; State Proof of Age; Or Photo Card.

MINORS / BABES IN ARMS POLICY:

Our concert events are deemed not suitable for young children or infants. This is a licensed event where alcohol will be served. It is located on a greenfield site with limited lighting while the performance will take place. If you choose to attend with a minor (under 18+), they must be accompanied by a parent or Responsible Adult as per the Liquor Control Act 1988 who assumes full risk. All patrons, including minors and infants must have a valid ticket for entry. If a minor is NOT ACCOMPANIED by their responsible Adult (parent, step parent, legal guardian, spouse, defacto or someone acting "loco parentis" in place of a parent), they will be refused entry to the concert and they will not receive a refund on their ticket.

RIGHTS OF MANAGEMENT:

The Promoter will refuse entry or remove any person:

- Deemed intoxicated, disorderly, or engaging in anti-social / unlawful behaviour.
- Under the age of 18 years old (Minor) and unaccompanied by a parent or legal guardian.
- Subject to banning notices.
- Who refuses to declare objects that are considered to be dangerous or off-limits by security services.
- Impersonating Event Staff, police, or other emergency personnel.
- Who enters an area of the venue without proper authorization.
- Who fails to comply with any reasonable or lawful request from Event Staff or authorised personnel.
- Who commits any act of vandalism, littering or damage to property.
- Who displays or conducts themselves in a manner that, in the opinion of the Promoter, could cause harm or public nuisance.

On request, security reserves the right to ask you to legitimise yourself with further ID requests and ticket validation processes.

Tickets will be deemed void and no refunds will be paid to persons removed or refused entry from the venue. Persons may be referred to police as deemed appropriate by the Promoter.

HEALTH & SAFETY

- This event is being held in an outdoor venue and may contain uneven grounds and elevations. Patrons enter the Venue at their own risk and neither the Promoter nor Venue will be liable for any injury, loss or damage suffered or incurred.
- Any intimidating or dangerous activities will not be tolerated and will result in ejection from the event without the right to re-entry or refund.
- Smoking or use of E-cigarettes is not permitted outside of the designated Smoking Area. Failing to comply may result in eviction.
- Adherence to health and safety measures is mandatory in all event areas. Failure to comply or follow the directions of safety, health, security, and Event Staff will result in eviction, without the right to re-entry or refund.
- In the event of an emergency evacuation or situation, you must follow all official directives.
- At all times, the Promoter's overriding priority is the health and safety of all venue staff and patrons.

THIS EVENT MAY CONTAIN SMOKE, HAZE, STROBE LIGHTING & PYROTECHNICS

WE PLAY RAIN OR SHINE - PLEASE WEAR WEATHER PROTECTION

PROHIBITED ITEMS:

The following items are prohibited from entering the venue:

- Glass (Small perfume bottles are permitted).
- Alcohol and Illicit Drugs.
- Drones, professional audio or video recording or broadcasting equipment including SLR or Go Pro (mobile phones permitted), tripods and selfie sticks.
- Trolleys, Wagons & Carts.
- Umbrellas and shade structures including tents.
- Free standing tables (including cheese tables)
- Sporting equipment.
- Metal cutlery, Wine Spikes & Knives (small, blunt cheese knives permitted).
- Unsealed drink containers (empty, reusable bottles up to 750ml permitted; only soft bottles permitted on deck).
- Gang related masks, headwear or helmets.
- Weapons or dangerous goods such as aerosols, flares, fireworks, lasers or laser pointers.
- Large Items – bean bags & air beds, tables, sun shelters, picnic tables, eskies larger than 26L, trolleys or wagons, reclining chairs, large bags including backpacks.
- Third party promotional material such as stickers, flyers, posters, wristbands or tickets.
- Items that in the opinion of the Promoter and Venue could cause harm or public nuisance.

From time-to-time, shows will have different prohibited items due to specific requirements. Please see prohibited items signage for further information.

All bags, containers and items are subject to a full search at entry to ensure the safety of patrons. Certain confiscated items can be collected from the cloakroom via security. The Promoter does not take responsibility or liability for cloaked items or items you bring to the venue.

TICKETING

- These Conditions of Entry must be read in conjunction with the terms and conditions of sale of the authorised ticketing vendor.
- The authorised vendor for ticket sales for this event is Ticketmaster.
- Tickets sold, purchased, or used in breach of the terms and conditions of sale of the authorised vendor may be cancelled without refund or the ticket holder may be refused entry.
- All patrons entering the venue must have a valid event ticket.
- Patrons in the venue without a valid event ticket or event accreditation will be evicted immediately.
- One (1) ticket is valid for the admission of one (1) person.
- Tickets should be treated like cash. Tickets are non-refundable and will not be replaced or refunded if lost, stolen or damaged, except as required by law & as otherwise specified by the Promoter.
- The sale or re-sale of a ticket by the ticket holder (including online auction sites) without the prior consent of the Promoter is prohibited.
- Forging a ticket to the event constitutes fraudulent activity. A patron in possession of or found creating, selling, or distributing counterfeit event tickets will be denied entry to the event and subject to legal action and banning notices by the Promoter.

DRESS STANDARDS:

- All patrons must wear appropriate clothing attire for a public place at all times, including footwear. Any clothing deemed offensive may not be worn at the venue. The Promoter reserves the right to determine whether clothing attire and footwear is appropriate.
- Jackets or any other clothing or accessory, or any clearly visible body marking, bearing patches or insignia of any Outlaw Motorcycle Gangs are not permitted to be worn or to be visible.

OTHER:

- Please always respect the venue and do not enter restricted areas including beyond fence or rope lines. Failure to comply may result in eviction.
- Please arrive and depart in an orderly fashion and respect our neighbours.
- The event times and schedule are subject to change without notice.
- The Promoter reserves the rights to vary seating arrangements as deemed necessary. This right shall not entitle the patron to make any claim whatsoever against the Promoter.
- High back chairs & strollers are discouraged but permitted at the back of the venue. High back chairs are defined as any chair with a seat height over 25cm or a back height deemed to restrict view.
- Footage of the event captured by patrons using any recording device, including mobile phones, is subject to Copyright Laws. The Promoter and its performers do not grant patrons permission to utilise, sell, or distribute recordings in any media without written authorization from the Promoter.
- If you believe you have been treated unfairly or inappropriately, please contact us on info@mellenevents.com within two weeks after the event, providing incident details and information to assist with staff identification such as staff ID number, service worked (e.g. bar, security, ticketing) and a description / their name.